

BAYOU HEALTH ADMINISTRATIVE ACTIONS, MONETARY PENALTIES, AND SANCTIONS

Tracking Number	Contractor Name and Address	Failed Deliverable/Non-Compliance with Contract Requirements	Notice of Action Date	Corrective Action Plan Submission Date (if applicable)	Compliance Date	Potential Monetary Penalties	Monetary Penalty Notice Date (if applicable)	Monetary Penalty Amount (if applicable)	Monetary Penalty Paid (date and amount)	Other
AMG01	Amerigroup Corporation 4425 Corporation Lane Virginia Beach, VA 23462	Encounter Data - Prepaid Coordinated Care Networks RFP Section 17.5.4. Encounter Data 17.5.4.12 For encounter data submissions, the CCN shall submit ninety-five (95%) of its encounter data at least monthly due no later than the twenty-fifth (25th) calendar day of the month following the month in which they were processed and approved/paid, including encounters reflecting a zero dollar amount (\$0.00) and encounters in which the CCN has a capitation arrangement with a provider. The CCN CEO or CFO shall attest to the truthfulness, accuracy, and completeness of all encounter data submitted.	1/14/2013	N/A	4/1/2013	DHH Monetary Penalties for Noncompliance with Other Timely Reporting or Deliverable Requirements - Section 20.2.3 of Exhibit E of the contract. Ten thousand dollars (\$10,000.00) per calendar day for each day after the due date that the monthly encounter data has not been received in the format and per specifications outlined in the RFP. Ten thousand dollars (\$10,000.00) per calendar day for each day encounter data is received after the due date, for failure to correct and resubmit encounter data that was originally returned to the CCN for correction because submission data was in excess of the five (5) percent error rate threshold, until acceptance of the data by the fiscal intermediary. Ten thousand dollars (\$10,000.00) per return by the fiscal intermediary of re-submission of encounter data that was returned to the CCN, as submission data was in excess of the five (5) percent error rate threshold, for correction and was rejected for the second time.	N/A	N/A	N/A	
AMG02	Amerigroup Corporation 4425 Corporation Lane Virginia Beach, VA 23462	Prompt Pay - Prepaid Coordinated Care Networks RFP Contract Section 17.5 and Companion Guide Appendix M - Adherence to Key Claims Management Standards 17.5.1. Prompt Payment to Providers 17.5.1.1. The CCN shall ensure that ninety percent (90%) of all clean claims for payment of services delivered to a member are paid by the CCN to the provider within fifteen (15) business days of the receipt of such claims. 17.5.1.2. The CCN shall process and, if appropriate, pay within thirty (30) calendar days, ninety-nine percent (99%) of all clean claims to providers for covered services delivered to a member.	2/26/2013	3/4/2013	4/18/2013	DHH Monetary Penalties for Noncompliance with Other Timely Reporting or Deliverable Requirements - Section 20.2.3 of Exhibit E of the contract. Five thousand dollars (\$5,000.00) for the first quarter that a CCN's claims performance percentages by claim type and by GSA fall below the performance standard. Twenty-five thousand dollars (\$25,000.00) per quarter for each additional quarter that the claims performance percentages by claim type, by CCN and GSA fall below the performance standards. One thousand dollars (\$1,000.00) per claim if the CCN fails to timely pay interest.	N/A	N/A	N/A	

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AMG03	Amerigroup Corporation 4425 Corporation Lane Virginia Beach, VA 23462	Concurrent Review Determinations- Section 8.5.1.1.3. The CCN shall make concurrent review determinations within one (1) business day of obtaining the appropriate medical information that may be required.	7/11/2012	8/9/2012	3/31/2013	DHH Monetary Penalties for Noncompliance with Other Reporting and/or Deliverable Requirements - Section 20.3.1 of Exhibit E of the contract. For each day that a deliverable is late, incorrect or deficient, the CCN may be liable to DHH for monetary penalties in an amount per calendar day per deliverable as specified in the table below for reports and deliverables not otherwise specified in the Table of Monetary Penalties. Monetary penalties have been designed to escalate by duration and by occurrence over the term of this Contract. Days 1 to 14: \$750 daily. Days 15 to 30: \$1,200 daily. Days 31 to 60: \$2,000 daily. Days 61 and beyond: \$3,000 daily.	N/A	N/A	N/A	
AMG04 (a)	Amerigroup Corporation 4425 Corporation Lane Virginia Beach, VA 23462	Encounter Data - Prepaid Coordinated Care Networks RFP Section 17.5.4. Encounter Data 17.5.4.12 For encounter data submissions, the CCN shall submit ninety-five (95%) of its encounter data at least monthly due no later than the twenty-fifth (25th) calendar day of the month following the month in which they were processed and approved/paid, including encounters reflecting a zero dollar amount (\$0.00) and encounters in which the CCN has a capitation arrangement with a provider. The CCN CEO or CFO shall attest to the truthfulness, accuracy, and completeness of all encounter data submitted.	9/16/2014	9/24/2014	1/13/2015	DHH Monetary Penalties for Noncompliance with Other Timely Reporting or Deliverable Requirements - Section 20.2.3 of Exhibit E of the contract. Ten thousand dollars (\$10,000.00) per calendar day for each day after the due date that the monthly encounter data has not been received in the format and per specifications outlined in the RFP. Ten thousand dollars (\$10,000.00) per calendar day for each day encounter data is received after the due date, for failure to correct and resubmit encounter data that was originally returned to the CCN for correction because submission data was in excess of the five (5) percent error rate threshold, until acceptance of the data by the fiscal intermediary. Ten thousand dollars (\$10,000.00) per return by the fiscal intermediary of re-submission of encounter data that was returned to the CCN, as submission data was in excess of the five (5) percent error rate threshold, for correction and was rejected for the second time.	10/15/2014	\$90,000	\$90,000 10/21/2014	

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